



ModusLink Engine

Beyond the Basket

To reduce the global transaction complexity presented by e-commerce, ModusLink has combined the complete range of financial, order transaction, customer support and account management services, with state of the art technologies, for development of its unique and robust financial management solution, ModusLink Engine.

This solution facilitates global payment processing via the ModusLink Global Payment System (“MGPS”), which includes its market-leading local payment methods. However, ModusLink Engine is differentiated

in the market by its comprehensive order and transaction management capabilities. With seamless integration between the web store and multi-channel supply chain, ModusLink Engine facilitates order management, inventory visibility/availability, denied parties check, RMA, shipment status, tracking and messaging — among many other critical transaction processes — to ensure more rapid and successful processing of orders. With proven practices and a well-established TAX/VAT management structure, ModusLink is also uniquely positioned to accommodate specific sell-models and simplify revenue and global tax reporting compliance for its clients.

Whether you have an existing web store or leverage one of our global e-commerce solutions — ModusLink Store or our premium web store solution, ModusLink Commerce — ModusLink Engine Solution goes “beyond the basket” to strengthen your e-commerce infrastructure.

Benefits of an integrated ModusLink Engine Solution:

- Fully integrated transaction management ensures greater accuracy, security and speed
- Simplified global revenue, tax and regulation compliance
- Greater customer satisfaction and ease of use with local payment methods
- Reduced administrative management, time and cost
- Improved multi-channel processing, visibility and reporting
- Lower total cost of operations

Transaction Management One Stop Shop

Financial Management Services

- MGPS/Global and local payment processing
- Financial accounting and administration

Integrated Business Processes

- Order/Transaction Management
- Account Management
- CRM Services/multi-lingual customer support

Integrated Supply Chain Services

- Product configuration and activation
- Global fulfillment and returns

Visibility, Reporting and Analysis



ModusLink Engine Solution Snapshot

ModusLink Engine integrates the complete range of financial and order transaction management capabilities to support your multi-channel, global commerce activity with greater efficiency, speed and accuracy, while improving customer satisfaction throughout the buying experience.

FINANCIAL MANAGEMENT SERVICES

MODUSLINK GLOBAL PAYMENT SYSTEM (MGPS)

- Multi-currency, global payment processing
- Support for complete range of payment types: credit cards, debit, cash, check, online sources and bank transfers
- Market-leading local payment methods
- Local bank accounts in 17 countries
- Fraud detection and risk management
- Terms processing

ACCOUNTING, ADMINISTRATION AND REPORTING

- Chargeback management
- Cash and revenue reporting
- Proven TAX/VAT management and compliance
- Dispute resolution
- IntraStat reporting
- Invoice administration

OPTIONAL SERVICES

- Credit and collections services
- Accounts Receivable/Accounts Payable administration

INTEGRATED PROCESSES

ORDER/TRANSACTION MANAGEMENT

- Online order and transaction management, fully integrated between web store and supply chain
- Inventory visibility, availability to promise (ATP)
- RMA support
- Denied parties list (DPL)
- Complete in- and out-bound messaging processing
- Order and shipment tracking and status

ACCOUNT MANAGEMENT

- Multi-channel account and program management
- Service alignment to business objectives
- Program visibility, analysis and reporting

CRM SERVICES

- Multi-lingual customer service and support
- Full-cycle payment and order processing support
- Multi-channel sales and marketing campaign support (optional)
- Invoicing and collections support (optional)

Trust ModusLink to achieve your multi-channel financial management goals.

- State of the art technology/e-Business platform, using best of breed financial management systems and CRM, messaging, knowledge management and reporting tools
- Combined supply chain, vertical market and e-Business experience
- Unmatched global footprint and local market operating expertise
- ModusLink's proven Tax/VAT management processes provide full compliance with global revenue and tax guidelines
- A comprehensive Suite of e-Business Solutions integrated across the end-to-end, sales-enabled supply chain

Contact us today to learn how we can help you . . .

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ModusLink's e-Business Suite of Solutions:

- ModusLink Commerce
- ModusLink Store
- ModusLink Engine
- ModusLink Live (CRM)
- ModusLink Returns
- ModusLink Auction